

FAQ for SignalSys VoIP ATA and Phone.

1. Default IP address?

The LAN port of SP100X and SP200X default IP are **192.168.123.1**.

The WAN port of SP400 default IP is **192.168.1.10**. Other models are the same.

2. Login and password?

For Version 4.x firmware, the default login and password are

admin/signalsys or user/signalsys

3. My SIP and Codec configuration pages are locked. I can not configure my SIP server and etc.

This is the security feature. The service providers or resellers can lock these 2 pages by a sipadmin password. SignalSys can not reset the password. Please contact your service provider or reseller directly.

If you bought the device from us directly, please try these steps:

<http://192.168.123.1/sipadmin.htm>

Enter the password: S3X3Y

After you login, you may eliminate the password by blanking the 2 password fields and click the "Save" button.

Upgrading the firmware will not erase the password.

4. How to reset to safe mode IP?

If you cannot access the device using the default IP or you forget your IP, you may use the safe mode IP.

Power cycle the unit while holding down the RESET button. Count less than 4 seconds. Release the RESET button immediately.

Press and immediately release the RESET button TWICE within 2 seconds of releasing it after step above. The WAN port will now use 10.1.0.54 as the IP address (LED L1, L2, and L3 are ON).

5. IVR.

Available in firmware 4.x ONLY.

You may use IVR to determine or change device's IP address. To use IVR, one should pick up the phone, and then dial four consecutive asterisks (****.) And hang up the phone will stop IVR.

CODE STATUS USER INPUT

**** Menu Enter choice code.

100# Network status None.

110# DHCP setting

1# to enable

2# to disable

or # back to menu

120# IP address setting

Use "*" to instant of ".", and "#" to end.

Ex: 172*16*230*227#

Or # back to menu.

130# Gateway setting Use "*" to instant of ".", and "#" to end.

Or # back to menu.

140# Net mask setting Use "*" to instant of ".", and "#" to end.

Or # back to menu.